



## Join Us for Better Resident Care

Be one of the 8,700 nursing homes across the country that are receiving five years of federally-funded support to improve performance. The Centers for Medicare & Medicaid Services (CMS) selected the Health Quality Innovation Network (HQIN) to assist facilities in your area.

HQIN offers tools, training, and subject matter expertise to keep you focused on improving performance. You can raise your Total Quality Score, elevate your star rating and increase your appeal to prospective residents and referring hospitals. HQIN members also contribute to these significant national goals:

1. Increase the proportion of facilities with 3 or more stars.
2. Reduce avoidable hospital readmissions and emergency department visits.
3. Prevent adverse drug events like delirium, diarrhea, hypoglycemia, abnormal bleeding or bruising.
4. Decrease high-dose opioid prescribing for residents who are not terminally ill or otherwise excluded.
5. Reduce hospitalizations for facility-onset *C. difficile* and contribute data to establish national baselines for health care-acquired infections.

### How You Benefit

HQIN makes improvement easier because we designed it to fit the real world of long-term care. In addition to monthly data reports that deliver clear and specific information, we provide toolkits with everything you need to launch into action on top quality priorities. We package information in bite-sized segments for training frontline staff and make educational programming available to view on your own schedule.



Our team of quality improvement experts is made up of seasoned post-acute nurses and administrators, including an MDS specialist and QAPI-Certified Professionals. We monitor the performance of HQIN members and reach out to facilities that need additional help. Our experts also are just a call or email away for as-needed consultation to keep your efforts on track.

## Other benefits of HQIN membership include:

1. Regional and national networks of nursing home colleagues
2. Training that strengthens your quality improvement skills
3. Knowledge and insights from regional and national experts
4. Resources based on the best practices of high-performing facilities
5. Resource recommendations that target your facility's needs

## What Your Facility Does

To see results, your commitment includes forming an improvement team, implementing and testing changes to improve care, making data available for analysis, reviewing data reports, participating in HQIN virtual learning events, and sharing your best practices with other nursing homes.

## What Others Are Saying

More than 900 nursing homes participated with us in the previous phase of this CMS-funded program. They say it made improvement easier and helped them achieve their goals.

*“From a clinical perspective, the extensive tools and support available through HQIN are an asset to our staff. We’re able to provide quality services to our residents, even as their needs have grown more complex. The educational webinars and other resources provided by HQIN play a substantial role in helping us keep our quality of care at its highest practical level.”*

— Nicole Steck-Waite  
Vice President of Clinical Services, Sterling Senior Care

## Get Started Today

Visit [www.hqin.org](http://www.hqin.org) to complete and submit a participation agreement. Or contact the area improvement professional listed below for more information and help signing up.

HQIN is a network of organizations and individuals who are making health care better for millions of Americans. Members include providers, community-based organizations, health care associations, patients and families.

For more information, call your area representative or visit [HQIN.org](http://HQIN.org)



### Sheila McLean

Health Quality Innovators  
[smclean@hqi.solutions](mailto:smclean@hqi.solutions)  
804.289.5320

### Karen Southard

The Carolinas Center for Medical Excellence  
[ksouthard@thecarolinascenter.org](mailto:ksouthard@thecarolinascenter.org)  
919.461.5663