



HEALTH QUALITY INNOVATORS

# CAPABILITIES STATEMENT

Since 1984, HQI has offered technical assistance and program management services to the Federal Government that span health care settings, patient populations and clinical topics. Our team members have hands-on experience as clinicians and administrators, a deep understanding of complex regulations and programs, and significant expertise in quality improvement. We consistently deliver outstanding value as a result of our practical solutions, policy insights and commitment to excellence.

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## CORE COMPETENCIES

### 1. CARE DELIVERY IMPROVEMENT

- Patient safety
- Infection prevention
- Health care-acquired conditions
- Evidence-based care
- Lean Six Sigma
- Improvement collaboratives
- Learning networks
- Knowledge diffusion
- Improvement coaching
- Quality improvement training

### 2. POPULATION HEALTH MANAGEMENT

- Clinical outcomes
- Practice efficiency
- Health equity
- Social determinants of health
- Community partnerships
- Chronic care management
- Patient & family engagement
- Patient outreach & navigation
- Clinician burnout
- Value-based payment

### 3. HEALTH INFORMATION TECHNOLOGY OPTIMIZATION

- Electronic health records
- Telehealth
- Workflow redesign
- Change management
- Interoperability
- Privacy & security
- Vendor & platform selection
- Clinical documentation

**CONTRACT VEHICLES:** Centers for Medicare & Medicaid Services NQIC • Agency for Healthcare Research and Quality ACTION IV (team member) • Veterans Health Administration IHT (team member)

## CURRENT FEDERAL CONTRACTS & GRANTS

AHRQ: Comprehensive Unit-based Safety Program for Antibiotic Stewardship\*

AHRQ: National Nursing Home COVID-19 Action Network Support Contractor\*

CDC: Prevention and Management of Diabetes, Heart Disease, and Stroke\*

CDC: Project Frontline\*

CMS, CMMI: Accountable Health Community

CMS: Quality Innovation Network-Quality Improvement Organization

CMS: Hospital Quality Improvement Contractor

*\*Subcontractor*